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**From:** Crossland, Ronnie [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=4B8595BD12E84048A4E646ABA3FED108-CROSSLAND, RONNIE]  
**Sent:** 10/5/2018 1:13:53 PM  
**To:** Kelly Cook [kelly.cook@tceq.texas.gov]  
**Subject:** Re: Do not use order issued for Craft-Turney WSC- Update #2

Kelly

Thanks for the update

Ronnie

Sent from my iPhone

On Oct 4, 2018, at 7:43 PM, Kelly Cook <kelly.cook@tceq.texas.gov> wrote:

FYI

Sent from my iPhone

Begin forwarded message:

**From:** Kelly Keel Linden <Kelly.KeelLinden@tceq.texas.gov>  
**Date:** October 4, 2018 at 5:56:09 PM CDT  
**To:** Toby Baker <Toby.Baker@tceq.texas.gov>, Steven Schar <Steven.Schar@Tceq.Texas.Gov>, Stephanie Bergeron Perdue <Stephanie.Bergeron Perdue@tceq.texas.gov>, Ferrell Fields <Ferrell.Fields@tceq.texas.gov>, Ryan Vise <Ryan.Vise@Tceq.Texas.Gov>  
**Cc:** Kelly Cook <kelly.cook@tceq.texas.gov>, Ramiro Garcia <ramiro.garcia@tceq.texas.gov>, Susan Johnson <susan.johnson@tceq.texas.gov>, Leroy Biggers <leroy.biggers@tceq.texas.gov>, Cari-Michel Lacaille <cari-michel.lacaille@tceq.texas.gov>, Michael Honeycutt <Michael.Honeycutt@tceq.texas.gov>, L'Oreal Stepney <loreal.stepney@tceq.texas.gov>, Michelle Havelka <michelle.havelka@tceq.texas.gov>, Ross Morgan <ross.morgan@tceq.texas.gov>, Jonathan Walling <jonathan.walling@tceq.texas.gov>  
**Subject:** Do not use order issued for Craft-Turney WSC- Update #2

***Internal Communication/Confidential***

Update #2, October 4, 2018

The TCEQ continues to coordinate with the WSC, state partners, and the EPA to address the situation. The EPA has advised the TCEQ on sampling protocol for the primary constituents of the fungicide.

The TCEQ Tyler Region is conducting sampling at 21 sites today (October 4) which covers the full hydraulic pressure plane, as well as two sites at connecting pressure planes. These samples will be delivered to Ana-Lab in Kilgore today (October 4). There are two types of analysis that will be conducted on these samples, one for each of the constituents in the fungicide. One constituent (chlorothalonil) is not water soluble and the samples taken will be analyzed for chlorothalonil. The other

constituent (methylene bis-thiocyanate) is soluble in water and degrades to cyanide. There is currently not a test for methylene bis-thiocyanate, so the sample taken will be analyzed for the presence of cyanide. The results for the cyanide should be available within 24 hours of analysis and the results for the chlorothalonil should be available on Saturday. Additionally, the TCEQ has requested the EPA's Lab in Houston develop a method for testing for methylene bis-thiocyanate. The TCEQ is also verifying in the field today information received from the operator related to measures taken to isolate parts of the system from the fungicide.

The TCEQ Tyler Region has received two complaints specific to the drinking water; one alleged health effects of a 17 year old male who went to the hospital who had consumed the water. Other members in the household have not used or drank the water and are not experiencing health impacts. The second complainant is concerned with drinking water quality. The region is responding to both complaints, including conducting sampling.

The TCEQ has coordinated with DSHS. Calls alleging health concerns are additionally being referred to DSHS, health practitioners and/or the poison control center.

Ten pallets of water were delivered last night. An additional 27 pallets will be delivered tonight. One local church is offering its facility for showers to those individuals impacted.

One media inquiry has been received.

Please let us know if there are questions.

Thank you,  
Kelly

Kelly Keel Linden  
Coastal & East Texas Area Director  
Office of Compliance & Enforcement  
TCEQ  
512-239-3607  
[Kelly.keellinden@tceq.texas.gov](mailto:Kelly.keellinden@tceq.texas.gov)

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**From:** Jonathan Walling  
**Sent:** Wednesday, October 3, 2018 5:59 PM  
**To:** Toby Baker <[Toby.Baker@tceq.texas.gov](mailto:Toby.Baker@tceq.texas.gov)>; Steven Schar <[Steven.Schar@Tceq.Texas.Gov](mailto:Steven.Schar@Tceq.Texas.Gov)>; Stephanie Bergeron Perdue <[Stephanie.Bergeron\\_Perdue@tceq.texas.gov](mailto:Stephanie.Bergeron_Perdue@tceq.texas.gov)>; Ferrell Fields <[Ferrell.Fields@tceq.texas.gov](mailto:Ferrell.Fields@tceq.texas.gov)>; Ryan Vise <[Ryan.Vise@Tceq.Texas.Gov](mailto:Ryan.Vise@Tceq.Texas.Gov)>  
**Cc:** Kelly Cook <[Kelly.Cook@tceq.texas.gov](mailto:Kelly.Cook@tceq.texas.gov)>; Ramiro Garcia <[Ramiro.Garcia@tceq.texas.gov](mailto:Ramiro.Garcia@tceq.texas.gov)>; Susan Johnson <[Susan.Johnson@tceq.texas.gov](mailto:Susan.Johnson@tceq.texas.gov)>; Kelly Keel Linden <[Kelly.KeelLinden@tceq.texas.gov](mailto:Kelly.KeelLinden@tceq.texas.gov)>; Leroy Biggers <[Leroy.Biggers@tceq.texas.gov](mailto:Leroy.Biggers@tceq.texas.gov)>; Cari-Michel Lacaille <[Cari-Michel.Lacaille@tceq.texas.gov](mailto:Cari-Michel.Lacaille@tceq.texas.gov)>; Michael Honeycutt <[Michael.Honeycutt@tceq.texas.gov](mailto:Michael.Honeycutt@tceq.texas.gov)>; L'Oreal Stepney <[Loreal.Stepney@tceq.texas.gov](mailto:Loreal.Stepney@tceq.texas.gov)>; Andrea Morrow <[Andrea.Morrow@tceq.texas.gov](mailto:Andrea.Morrow@tceq.texas.gov)>; Michelle Havelka <[Michelle.Havelka@tceq.texas.gov](mailto:Michelle.Havelka@tceq.texas.gov)>; Ross Morgan <[Ross.Morgan@tceq.texas.gov](mailto:Ross.Morgan@tceq.texas.gov)>  
**Subject:** Do not use order issued for Craft-Turney WSC- Update #1

Update #1, October 3, 2018

In consultation with the Water Supply Division, the do not use order has expanded to 500 connections to include all customers on the pressure plane where the backflow occurred. The WSC is working on delivering the do not use notice (attached) to the additional connections. The region has learned that the product is a type of commercial fungicide (label attached). MSDS sheets have been provided to Toxicology which are under review. The TCEQ is coordinating with the WSC on a sampling plan. Sampling will begin on October 4, 2018.

CID and Media Relations have been apprised of the situation.

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**From:** Ramiro Garcia

**Sent:** Wednesday, October 3, 2018 4:03 PM

**To:** Toby Baker <[Toby.Baker@tceq.texas.gov](mailto:Toby.Baker@tceq.texas.gov)>; Steven Schar <[Steven.Schar@Tceq.Texas.Gov](mailto:Steven.Schar@Tceq.Texas.Gov)>; Stephanie Bergeron Perdue <[Stephanie.Bergeron\\_Perdue@tceq.texas.gov](mailto:Stephanie.Bergeron_Perdue@tceq.texas.gov)>; Ferrell Fields <[Ferrell.Fields@tceq.texas.gov](mailto:Ferrell.Fields@tceq.texas.gov)>; Ryan Vise <[Ryan.Vise@Tceq.Texas.Gov](mailto:Ryan.Vise@Tceq.Texas.Gov)>

**Cc:** Kelly Cook <[Kelly.Cook@tceq.texas.gov](mailto:Kelly.Cook@tceq.texas.gov)>; Michelle Havelka <[Michelle.Havelka@tceq.texas.gov](mailto:Michelle.Havelka@tceq.texas.gov)>; Kelly Keel Linden <[Kelly.KeelLinden@tceq.texas.gov](mailto:Kelly.KeelLinden@tceq.texas.gov)>; Leroy Biggers <[Leroy.Biggers@tceq.texas.gov](mailto:Leroy.Biggers@tceq.texas.gov)>; Ross Morgan <[Ross.Morgan@tceq.texas.gov](mailto:Ross.Morgan@tceq.texas.gov)>; Jonathan Walling <[Jonathan.Walling@tceq.texas.gov](mailto:Jonathan.Walling@tceq.texas.gov)>; Susan Johnson <[Susan.Johnson@tceq.texas.gov](mailto:Susan.Johnson@tceq.texas.gov)>; Cari-Michel Lacaille <[Cari-Michel.Lacaille@tceq.texas.gov](mailto:Cari-Michel.Lacaille@tceq.texas.gov)>; Michael Honeycutt <[Michael.Honeycutt@tceq.texas.gov](mailto:Michael.Honeycutt@tceq.texas.gov)>

**Subject:** FW: Do not use order issued for Craft-Turney WSC

Good afternoon,

A do not use order has been issued today for Craft-Turney WSC, located in South Cherokee County, South of Jacksonville. There are 16 affected connections related to a back siphonage event the Arrington Sawmill. Five of the 16 connections are located at the Sawmill, therefore 11 other customers may have been affected by the event.

The system indicated that the back siphonage has been isolated to the 16 connections by valving off this area. The operators were hand delivering the do not use orders today at 1:00 p.m. The WSC conducted a Customer Service Inspection today at the Arrington Sawmill and determined that a tank containing a wood preservative did not have a backflow prevention device.

**Of note:** On 9/29/18 the water system repaired a water line break. On 10/01/18 the WSC received complaints of water quality including burning or irritated skin after exposure to the water. The water system believes a back siphonage may have occurred during the line break repair. Samples were collected and the system is waiting on the lab results.

Region-5 Tyler staff are in route to get more details. We are trying to get a copy of the don not use order issued by the WSC. We

understand the WSC is providing water to the affected customers. More details below.

-Ramiro

Begin forwarded message:

**From:** Ross Morgan <[ross.morgan@tceq.texas.gov](mailto:ross.morgan@tceq.texas.gov)>  
**Date:** October 3, 2018 at 3:05:31 PM CDT  
**To:** Kelly Keel Linden <[Kelly.KeelLinden@tceq.texas.gov](mailto:Kelly.KeelLinden@tceq.texas.gov)>, Jonathan Walling <[jonathan.walling@tceq.texas.gov](mailto:jonathan.walling@tceq.texas.gov)>  
**Cc:** Leroy Biggers <[leroy.biggers@tceq.texas.gov](mailto:leroy.biggers@tceq.texas.gov)>, Cara Fisher <[cara.fisher@tceq.texas.gov](mailto:cara.fisher@tceq.texas.gov)>, Kevin Glanton <[kevin.glanton@tceq.texas.gov](mailto:kevin.glanton@tceq.texas.gov)>  
**Subject:** Dot not use order issued for

Craft-Turney WSC, located in South Cherokee County, South of Jacksonville, issued a Do Not Use order 10/3/18, on 16 connections related to a back siphonage event at Arrington Sawmill. Five of the 16 connections are located at the Sawmill, therefore 11 other customers may have been affected by the event. The system indicated that the backs siphonage has been isolated to the 16 connections, by valving off this area.

On 9/29/18 the water system repaired a water line break. On 10/01/18 the water system received complaints of water quality including burning or irritated skin after exposure to the water. The water system believes a back siphonage may have occurred during the line break repair. Samples were collected and the system is waiting on the lab results.

A CSI was conducted on 10/3/18 on all 5 connections at Arrington Lumbermill. The CSI determined a tank containing a wood preservative, for treating wood pallets did not have a backflow prevention devise. A PRZ was installed to protect the water supply. Details on the wood preservative are noit currently known BY the Region 5 Office. We are seeking more information.

The Region 5 Office was notified today and responded immediately. Kevin Glanton, from the Region 5 Office is in route to get more details.

The system indicated their operators are hand delivering the do not use orders around 1:00 10/3/2018.

RBM

Links to entities:

<http://www.ctwscorp.com/>

<http://www.arringtonlumber.com/>